**June & July 2017 Friends and Family Test:**

**Practice Response**

Thank you for your positive comments.

Please note the opening times are on a fixed plate to the right of the front door. This plate is replaced on the last Thursday of the month to inform you that we are closed for Protected Learning Time (as are most surgeries in Warrington).

We have been recruiting for GP’s for the last 9 months. GP recruitment is a national problem and there are over 30 vacancies for GP’s across Warrington. We continue to invest in various clinical roles to help manage demand for access – we have employed 2 clinical pharmacists since January 2017.